

Why have Proactive Maintenance Inspections performed on your endoscopes?

- The Joint Commission now requires it
- Helps you ensure that scopes are working properly for each procedure
- Reduces the chance of failure during procedural use
- Minimizes repair costs by identifying and addressing small issues before they become major repairs

Your IMS rep can perform a full functionality test on your endoscopes and maintain a record by serial number for each scope tested. These electronically stored records in IMS "My Account" meet the Joint Commission Requirements.

Schedule a proactive maintenance inspection with your IMS rep between now and December 31, 2010 and receive a 10% discount on any flexible or rigid endoscope repair identified during that evaluation. *(expires 1/15/11)*

Contact your IMS sales representative or call 1-800-783-9251 today for additional information.

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Surgical Instrument Management & Consulting Company
www.imsready.com : 1-800-783-9251



Flexible Endoscope Proactive Maintenance Inspection



10% ◀
Discount Coupon

- Get a 10% discount on all service to your first Flexible Endoscope repair
- Applies to all scopes evaluated by your IMS representative during the PM inspection
- Excludes OEM overhauls
- Limit one coupon per scope - *expires Jan, 15, 2011*

Name _____

Facility _____

Account No. _____

Service Request No. _____



Rigid Endoscope Proactive Maintenance Inspection



10% ◀
Discount Coupon

- Get a 10% discount on all service to your first Rigid Endoscope repair
- Applies to all scopes evaluated by your IMS representative during the PM inspection
- Limit one coupon per scope - *expires Jan, 15, 2011*

Name _____

Facility _____

Account No. _____

Service Request No. _____



Quickly Comply With the New Joint Commission Requirements



The Joint Commission now requires:

- Endoscopes be included in your medical equipment inventory
- A methodology for tracking inventory, service history, and maintenance inspections

IMS can help you comply quickly and easily with:

- Real-time information* by serial number for all endoscopic equipment logged and/or serviced by IMS
- Inventory entered into online database
- Maintenance inspections, reports, and scheduling
- Reduction of emergency equipment (loaners)
- Capital equipment consultations on selecting and acquiring endoscopes

**Real-time data is available to you at IMSready.com. This web-based application provides instant access to detailed repair history reports and the ability to schedule and manage maintenance and inspections.*

Elements of Performance for EC.02.04.01

1. The organization has a systematic approach for selecting and acquiring medical equipment.
2. The organization maintains either a written inventory of all medical equipment or a written inventory of selected equipment categorized by physical risk associated with use (including all life support equipment) and equipment incident history. The organization evaluates new type of equipment before initial use to determine whether they should be included in the inventory. (See also EC.02.04.03, EPs 1 and 3)
3. The medical organization identifies the activities for maintaining, inspecting and testing for all medical equipment on inventory. (See also EC.02.04.03, EPs 2 and 3)
Note: Organizations may use different maintenance strategies based on the type of equipment. Strategies must include defined intervals for inspecting, testing and maintaining equipment on the inventory. Defined intervals are based on criteria such as manufacturers' recommendations, risk levels, and current organization experience. In addition, predictive maintenance, reliability-centered maintenance, interval based inspections, corrective maintenance, or metered maintenance may be selected to ensure reliable performance.
4. The organization identifies frequencies for inspecting, testing, and maintaining medical equipment on the inventory based on criteria such as manufacturers' recommendations, risk levels, or current organization experience. (See also EC.02.04.03, EPs 2 and 3)
5. The organization monitors and reports all incidents in which medical equipment is suspected in or attributed to the death, serious injury, or serious illness of any individual, as required by the Safe Medical Devices Act of 1990.
6. The organization has written procedures to follow when medical equipment fails, including using emergency clinical interventions and backup equipment.

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Comply with new Joint Commission scope requirements

The Joint Commission has recently defined rigid and flexible endoscopes as diagnostic equipment. They now require Clinical Engineering Departments to include endoscopes in the inventory of equipment routinely tracked. They also require that organizations have a methodology for tracking the service history of these scopes. With our Oracle software system, your facility has the capability to access real-time information and create reports by serial number for all endoscopic equipment logged and/or serviced by IMS. Below, we have addressed each element of the Joint Commission's standard EC.02.04.01.

Capital Equipment Consultations on Selecting and Acquiring Endoscopes

Offer consultations considering all categories of domestically marketed equipment by series and their capacity to integrate. Utilization of equipment-specific quantities and timelines for upgrade and/or facility/IDN transfer of property may also be considered.

Equipment Inventory Analysis Perform inventory of all endoscopes. This includes a baseline analysis of the equipment's readiness for use by comparing its functional capabilities with its designed parameters of function. This analysis can be sorted by serial number, endoscope type, user department, and/or facility.

PMI Reporting Conduct and log reports on PMIs that are performed on a facility-defined schedule basis. Endoscopes will be categorized as 1) safe for use, 2) in need of minor repairs (specific functions may not operate within manufacturer's specifications), or 3) in need of immediate repair (continued use will result in further damage, become an infection control issue, and/or cause patient harm). These will be logged in the IMS Oracle system for facility access. Designated hospital personnel (clinical engineering) will be automatically notified when a PMI has been performed. Conduct quarterly and annual business reviews to discuss trends, process improvement initiatives, (re) education, and inventory needs.

PMI Frequency Conduct and report on PMIs conducted on a facility-directed schedule and logged in the IMS Oracle system for facility access.

Safety Reporting Report endoscopes deemed not safe for use via PMI results and/or repair episode device evaluations so that the facility can take the affected device(s) out of service. Should there be a patient-related incident involving an endoscope, a retrospective history of endoscope service and PMI frequencies is readily available. This will aid your facility in reporting compliance with the Safe Medical Devices Act.

Reduction of Urgently Needed Equipment (loaners) IMS supports the reduction of emergency inventory needs by communicating to the facility inventory weaknesses, providing rapid turnaround for endoscopes in need of repair, providing loaner endoscopes, and educating the end user to minimize or mitigate repeat repair needs. Conducting routine PMIs aids in identifying minor issues before they become a trend or cause emergent concern.

Elements of Performance for EC.02.04.01

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